

- · Safe environment.
- · Align employee performance with agency goals
- Build leadership competencies in managing performance
- infrastructure assets.
- Sustainability of services.
- Appropriate asset replacement, based upon life cycle cost.
- increase revenue but not demand.
- Risk management that reduces harm and loss of resources.
- Tools to help agencies to quantify operating costs.
- effective.
- 2. Improve management of infrastructure assets.
- Sustainability of services.
- Appropriate asset replacement, based upon life cycle cost.
- 2. Increase citizen involvement.
- More avenues for citizen input, better information from government.
- 3. Streamline accountability Revise internal controls to add value, reduce redundancy.

Key Guiding Principles:

- 1. Be citizen and customer oriented
- Get job done, get results
- 3. Risk-appropriate, value added approaches to accountability
- Apply optorprise colutions where possible and appropriate